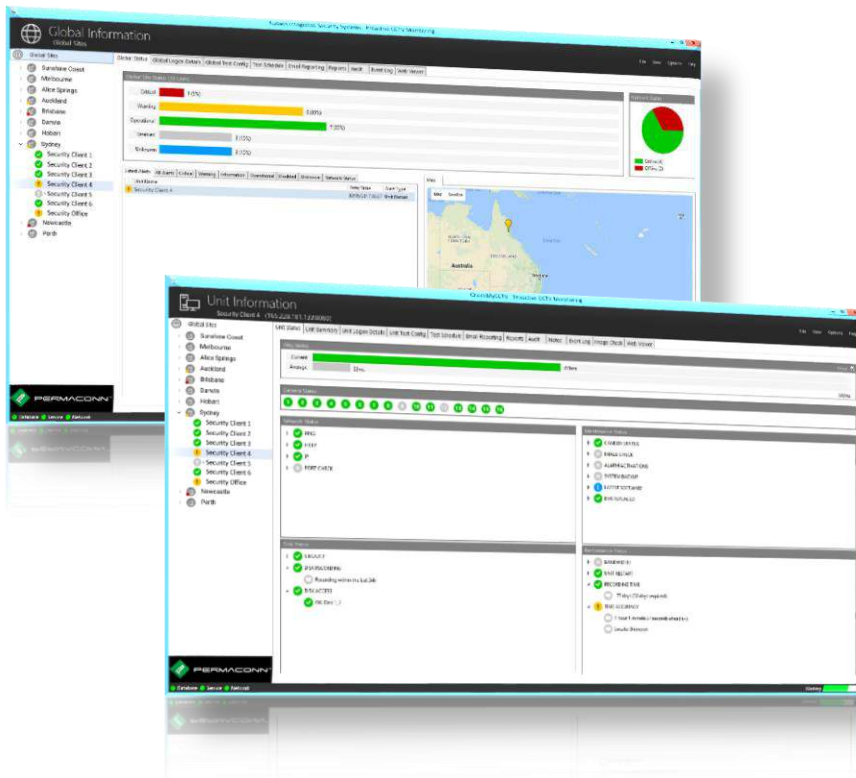# CheckMyCCTV Proactive Maintenance Checking
## Ensuring your CCTV is working when you need it most



CCTV systems are used to protect people, assets, customers, and buildings.

You want to ensure it stays that way, which is why we've introduced CheckMyCCTV Proactive CCTV Maintenance Monitoring.

Proactive CCTV Maintenance is our unique service used to ensure your CCTV systems are operational 24/7.

By monitoring and detecting CCTV issues around the clock, and reporting them directly to our service team, they can be resolved **before they become critical.**



**PERMACONN™**

### AUTOMATED CHECKS
24/7 Remote Checking.
Automated fault reporting.
Reduced system downtime.

### RAPID RESPONSE
Immediate fault notification.
Proactive remote response.
Targeted visits if required.

### CUSTOMER REPORTS
Daily System Status emails.
Reports by region or site.
Live status web pages.

### What is Proactive Maintenance?
Proactive CCTV Maintenance is an innovative way to ensure the operation of your CCTV installations. By remotely identifying systems with issues automatically and effectively, we can help you reduce system downtime and your security risks.

### How does it work?
Proactive CCTV Maintenance works by automatically connecting to your CCTV systems remotely 24/7, and retrieving diagnostic and operational information.

This information is automatically analyzed and issues are sent to our service team, who can then schedule in a service visit to your site.

### Why Proactive Maintenance?
Problems with security systems could be putting your assets at risk if they are not detected and rectified in a timely manner.

Traditional maintenance leaves your assets vulnerable between visits, and relies on you to discover and report faults, often after an incident has already occurred.

Our Proactive Maintenance Service identifies and reports issues automatically, reducing your vulnerability and down-time when systems are faulty.

# Benefits

### 24/7 System Checks
Your systems are checked every hour of every day, so faults and issues can be detected and resolved in a timely manner, **before they become critical.**

### Routine System checks
Your systems are automatically checked for faults, tampering, and vandalism which affect their performance:

| | |
|---|:---:|
| System Connection Check | ✔ |
| Camera Failure Check | ✔ |
| Recording Check | ✔ |
| Record Duration Check | ✔ |
| Time Accuracy Check | ✔ |
| Image Integrity Check | ✔ |
| S.M.A.R.T Disk Check* | ✔ |
| Daily Configuration Backup* | ✔ |
| System Restart Check* | ✔ |
| Alarm Activations Check* | ✔ |
| Latest Software Check* | ✔ |

* Available on compatible systems.

### Image Integrity Checks
On compatible systems, the integrity of the images can also be checked automatically.

You are alerted if your cameras have been tampered with, obscured, moved, out of focus, or too bright or dark.

### Daily Status Report
CheckMyCCTV can send Daily Status Report emails which show a 'snapshot' status of your sites in one email.

### Live Status Page
CheckMyCCTV can generate a web link, so you can see the live status of your sites on your phone, tablet, or browser.

### Works with systems behind firewalls
CheckMyCCTV works even if your CCTV systems are behind a firewall or there is no direct connection to the system, using the optional CheckMyCCTV Connector app.

### Scalable maintenance service
CheckMyCCTV is scalable to monitor an unlimited number of sites. Sites can be grouped together, so you can monitor anywhere from a single site to a large international chain of sites.

**BENEFITS**

- Issues are detected automatically.
- More effective CCTV maintenance.
- Targeted service visits.
- Reduced system downtime.
- Daily system status reporting.
- Live web page view.

Contact us to find out more about our innovative CheckMyCCTV solution, and start receiving the best CCTV maintenance service today.